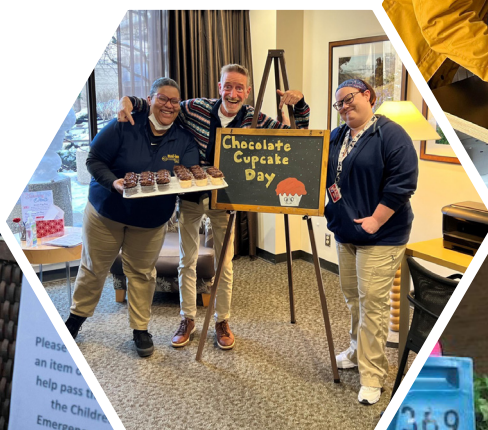


# U-M Health Community Health Services Annual Report FY 2023







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# From Our Leadership



“Together.... we will succeed.”

As a major patient care provider and employer across sections of Michigan, University of Michigan Health holds itself out as an “anchor institution”. This status reflects a collective commitment to advance and sustain individual, family and community health through compassion and financial investments that create “discoveries that change care.... and provide care which changes lives”. Our entire enterprise of research, education and patient care is truly a community asset, providing access to world-class health care through the expertise and compassion of our talented caregiver teams and support staff. All are committed to provide “ideal experiences” to those who trust us with their care across the continuum, from ambulatory to inpatient to post-acute and home care settings. We are committed to deliver.

Ideal experiences are also equitable experiences, where each person receives the care they need to meet their circumstances, to achieve best health. Unfortunately, many are not in position to achieve their goals due

to socioeconomic and political determinants of health which may present barriers to accessing the right care in a timely manner...due to vulnerabilities in education, income/affordability, housing, language, disability, technology literacy and transportation, among others. These barriers must be turned upside down to create a positive path to health, presenting an opportunity for us to make a meaningful difference, partnering with community stakeholders across industry sectors.

2022-23 has been rewarding as we have developed collaborative models within and outside of our organization, focusing on effective teamwork to improve timely access to different clinical care and social support services, with an aim to elevate health status across communities that we serve. Key examples in the past year include investments in mobile mammography in Ypsilanti, enabling convenient access to screening for breast cancer. In addition, there has been progress on construction of an expanded Ypsilanti Health Center in the downtown area, which will provide greater access to primary care, specialty care, diagnostic imaging and community support services. This new center is planned for opening in fall 2024. Other local investments in hiring and suppliers are priorities. Our alliance with Packard Health has been a significant success, as has been our engagement with the Hope Clinic.

There has been continuous progress in addressing food insecurity with our Meals on Wheels Programs, along with our Million Meals Mission for Michigan Medicine, now at greater than 440,000 meals through donations to provide access to healthy food and nutrition for those in need. We have paid keen attention to child learner equity with our annual school supply drives, an important reminder of the connection between having the right tools to increase confidence and potential for academic success.... increasing the potential for health, well-being and future economic success. U-M Health recently awarded \$5.4 million in grants to local area agencies and programs, to reduce and remove socio-economic barriers to care while also addressing our community health needs priorities: mental health and substance use disorders; obesity and related illnesses; and pre-conceptual and perinatal health.

Yes, we are an anchor institution, striving to provide community benefit at all levels for the diverse populations that we serve. We are accountable to create collaborative and transformative community improvement models, to achieve health equity, social, economic and environmental justice.... a win for our entire community.

Thanks for your time and effort to inspire and actively engage in our health equity journey for our

communities. Each day, we will take one more positive step that reduces gaps in access to care, diagnosis, treatment, recovery and outcomes for the populations we serve. Together, we will succeed.

Yours in partnership and service,

T. Anthony Denton, JD, MHSA  
Senior Vice-President and Chief Environmental,  
Social and Governance Officer  
University of Michigan Health-Michigan Medicine

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Greetings –

Welcome to the FY23 Community Health Services Annual Report. It is my pleasure to share with you the accomplishments of the programs within Community Health Services. Our stories tell of our work to address the social needs of older adults be it supporting food security or stable housing which allows older adults to age in place in the comfort of their home. We recognize the toll the pandemic had on the mental health of our children. We joined with others including State Representative Felicia Brabec to discuss the growing behavioral health needs and the Regional Alliance for Healthy Schools' collaborative efforts working with community to address current need and developing solutions to prepare for the future. Our Adolescent Health Initiative and Program for Multicultural Health planting seeds and nurturing leadership and career aspirations by encouraging our youth to have stretch goals for their future. We partnered with the Region 9 Perinatal Quality Collaborative to increase the number of doulas in Washtenaw County, recruiting a diverse group of women to be trained to assist those giving birth. This directly aligns with our preconceptual and perinatal health community health need priority.



In these pages, you will also learn of our broader community efforts. Our activities take us outside the walls of UM Health – Michigan Medicine to take vaccines into the community where folks live, work, play and pray to reduce barriers, such as transportation. We continue to strive toward our Million Meals Mission campaign our goal to help our friends and neighbors experiencing rising costs that out paces their paychecks. Our climate is changing, our winters are harsher, our partnership with Dr. Donald Likosky and the Winter Clothing Drive to provide winter clothing for those in need, surpassed expectations. These efforts made possible by our volunteers. Our volunteers augment the work of providers and staff. You will find them directing a lost patient or family member helping them find their way. They are in our Gift Shops assisting visitors and staff – making a difference one purchase at a time. A portion of the net proceeds fund projects from teddy bears for Survival Flight, to glasses for school children in need. You will also read of our partnership with the Shelter Association of Washtenaw County to transition patients experiencing homelessness in need of follow-up care post discharge. These patients are discharged to the Recuperative Care Program where they receive follow-up medical care with the added goal of moving them from homelessness to housed. Some may see these as small acts, but collectively they have great impact.

We are grateful to our funders and partners who work side-by-side with us to improve community health. “Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it’s the only thing that ever has.” (Margaret Mead)

Thank you for being part of our group.

Yours in community and service,

Alfreda Rooks, MPA  
Director, Community Health Services  
Director, Program for Multicultural Health



# By the Numbers

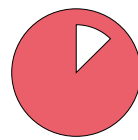
In FY23, the CHS programs provided services and activities that continue to support our communities in impactful ways. The following are a few key highlights for FY23.

## Ann Arbor Meals on Wheels and Ypsilanti Meals on Wheels

Ann Arbor Meals on Wheels (AAMOW), a program of U-M Health Department of Community Health Services, seeks to reduce hunger and food insecurity in a culturally responsive manner for the homebound in Ann Arbor area who are unable to shop and prepare complete nutritious meals for themselves because of their health. U-M Health also provides grant funding to

Patient Food and Nutrition Services (PFANS) to be the food vendor for Ypsilanti Meals on Wheels (YMOW). This provides nutritious meals, social contact and other services to the homebound elderly, ill and disabled in eastern Washtenaw County.

Washtenaw County Meal Distribution		
Meals on Wheels Location	Number of Clients	Number of Meals
AAMOW	431	120,809
YMOW	448	129,665

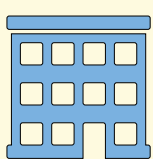


98%

of AAMOW clients feel more independent

## Adolescent Health Initiative

The Adolescent Health Initiative (AHI) works to transform the health care landscape to optimize adolescent health and well-being through practice improvement, education, research, and youth and community engagement.



195

health centers



1,056

Health professionals trained

## Community Health Planning and Investment

Community Health Planning and Investment provides community benefit and conducts community health needs assessments, which is something that all nonprofit hospitals are federally required to do, in order to maintain tax-exempt status, and they are a critical part of demonstrating accountability to our communities.

\$577,638

provided for the CHNA priority areas via 8 community projects



13

Community Partner Grantees

## Friends Gift Shops

Friends Gift shops (FRIENDS) is a board-governed, volunteer-staffed, nonprofit community organization that administers and manages four Gift Shops at our hospitals. Since 1959, Friends has been a partner of Michigan Medicine, helping to promote the health, welfare and education of our community.

**\$2,688,484**

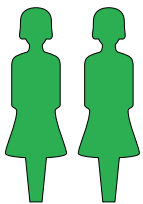
Sales

**\$111,000**

Grant funding

## Housing Bureau for Seniors

The Housing Bureau for Seniors (HBS) informs and empowers older adults and those who care about them with guidance and resources regarding sustainable housing.



**58**

Social Workers  
Trained

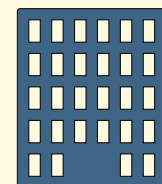


**17**

Michigan Medicine departments, community agencies - outreach, and care-coordination organizations partnered with

## Michigan Medicine Lodging

Michigan Medicine Lodging (MML) helps patients and families who are seeking care find overnight lodging during their time at Michigan Medicine.



**36**

Partner Hotels



**10,985**

Hotel Reservations created



**9,426**

Nights provided at Med Inn

## Program for Multicultural Health

Program for Multicultural Health (PMCH) develops culturally responsive initiatives in partnership with communities that enhance overall health and well being by increasing knowledge, skills, and health equity.

 **145**

Health professionals trained on delivering culturally responsive and appropriate patient-centered care



**83**

Pre-professionals trained



**770**

Community members received health screenings and vaccinations

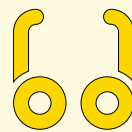
## Regional Alliance for Healthy Schools

The Regional Alliance for Healthy Schools (RAHS) provides school-based mental and physical health programs and clinical services to youth 21 years old and younger that improve the well-being of students, their families, and communities

**3,127**



Health services (0-21) provided



**247**

Adolescent Vision services provided



**43**

Adolescent Dental services provided

## Volunteer Services

Michigan Medicine volunteers provide direct support for our patients, families, and care providers. They also support our research labs, assist with clerical tasks, and help in the delivery of our community outreach programs such as Ann Arbor Meals on Wheels, Turner Senior Resource Center, and FRIENDS Gift Shops. Volunteers lend their voices and share their experiences as patient advisors, peer mentors, and advisory councils for the Office of Patient Experience and the FRIENDS Advisory Board.

**\$2,782,052**

is the value volunteer time



**2,033**

Active Volunteers



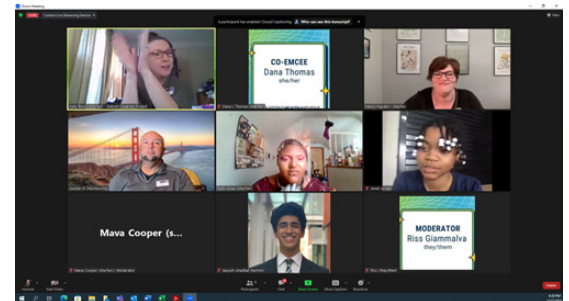
# Adolescent Health Initiative



Adolescent Health Initiative’s goal is to transform the health care landscape for adolescents and young adults. We partner with primary care, school-based health, and youth-serving organizations that have spanned 44 states.

The Adolescent Health Initiative achieved a significant milestone with its 9th Annual Conference on Adolescent Health, held virtually on May 11-12, 2023. The conference, which brought together an audience of over 600 attendees, featured engaging sessions, including thought-provoking discussions bridging research and practical application.

One of the distinctive aspects of this year’s conference was the active involvement of young people. From the development to the execution of the conference, youth played an integral role, setting an example for inclusive collaboration. This partnership not only set the stage for an enriching event but also underscored the importance of engaging youth to enhance adolescent health outcomes. The engagement of youth also inspired attendees to consider trauma-informed approaches and promote youth-centered environments.



9th Annual Conference on Adolescent Health

FY23 Metric

95%

of attendees highlighted youth contribution at the conference had a positive influence on their perspective

The conference not only equipped participants with enhanced knowledge and skills but also kindled enthusiasm to actively contribute to the betterment of adolescent health.

The conference program showcased an array of sessions catering to diverse interests. Several sessions captured attendees’ attention, reflecting the prevailing interests of the audience:

Session Title	Attendees
“Improving Youth Services Using Trauma-Informed Youth-Centered Health Design”	134
“Sexual Health”	108
“Sex Education for Learners with Intellectual and Developmental Disabilities”	106
“Mental Health”	87
“School-Based Health and Community Health”	87

Participants articulated specific changes they will make to their healthcare practice inspired by various sessions, from combatting toxic positivity in interactions to enhancing training for working with students with intellectual and developmental disabilities.

The 9th Annual Conference on Adolescent Health by the Adolescent Health Initiative continues to be a source of inspiration and knowledge sharing of the collaborative approaches to youth-focused healthcare. The event’s impact is poised to leave a lasting impression on the practices of healthcare professionals, contributing to improved health outcomes for adolescents.



# Ann Arbor Meals on Wheels

Since 1974, Ann Arbor Meals on Wheels has worked to reduce hunger and food insecurity for our homebound adult neighbors in the Ann Arbor area who, because of their health, are unable to shop and prepare nutritious meals for themselves.

Several factors that make older adults more susceptible to social isolation and loneliness – like living alone, managing limited mobility or experience with falls – are common among seniors receiving Meals on Wheels. The Meals on Wheels delivery model inherently provides social connection and meaningful human interaction. Older adults receiving daily delivered meals report improved feelings of connectedness as well as reductions in self-reported falls. Additional activities supplementing the social interactions that occur during meal delivery to help combat social isolation and loneliness, include telephone check ins, cards, personal care items and/or pet assistance.



*AAMOW Volunteers with Client*

One of the Ann Arbor Meals on Wheels (AAMOW) clients, Mr. Smith\*, 91 years old and widowed, has been living alone in his home since the passing of his wife. He has been diagnosed with arthritis, dementia, and depression and has often mentioned experiencing feelings of loneliness and isolation. Since he has been receiving meals from AAMOW, he has noticed an improvement in his physical and mental health. He stated “My meals are really good. All around, I’m feeling better.” Mr. Smith has also been receiving wellness calls from AAMOW staff members in order to check in on him and offer some social support. During these many phone conversations, he has been able to reflect on his past accomplishments and reminisce about memories that he shared with his late wife.

In an effort to offer additional supports, AAMOW connected him with two different programs where he was able to spend time with students. Hands and Health at Home, a program developed by AAMOW in collaboration with the U-M School of Kinesiology, allowed Mr. Smith to participate in activities with students that included playing board games and completing hand exercises in order to improve hand dexterity as well as provide some social support. Mr. Smith shared, “I liked talking with the students and I really liked their help.” He was also connected to a program through Eastern Michigan University called Lori’s Hands, which involved students coming into his home to provide some light housekeeping as well as social interaction.

Mr. Smith also has two pet cats who he adores but was finding it difficult to leave home to obtain pet food. Through AAMOW’s partnership with the Humane Society of Huron Valley, Mr. Smith was enrolled in their Bountiful Bowls program, which provides him with pet food assistance once per month that AAMOW drivers deliver to him with his meals. Having the ability to keep his pets at home has positively impacted his mental health. In all that they do, Ann Arbor Meals on Wheels seeks to be More than a Meal®.

\* name changed to protect client’s identity

# Community Health Planning and Investment



As an anchor institution UM-Health recognize the need to mitigate social determinants that impact community health. We strive to address these needs in the communities where our patients reside. Our goal is to increase access and improve community health and well-being.

## Region 9 Perinatal Quality Collaborative

Doula care for pregnant women, especially, women of color has been shown as a promising strategy for reducing maternal mortality disparities in the U.S (Falconi AM, 2022). A doula is a trained support person without formal obstetrics training that helps with education and support during pregnancy, labor, delivery and post-partum, and therefore positively impacts birthing health outcomes.

CHS has been working towards improving infant and maternal health alongside community partners through the Community Health Needs Assessment (CHNA) and Implementation Plan (IP). Through the CHNA process, a need for more culturally responsive doulas within the greater Washtenaw County area was seen.



*Doulas and R9-PQC partner to provide care*

The Region 9 Perinatal Quality Collaborative (R9-PQC) is a group of community members, clinical staff, and other support persons for birthing persons in Michigan working to improve health outcomes for mothers and infants. They received a Michigan Health Endowment grant to train culturally responsive doulas to serve Livingston, Jackson, Washtenaw, Hillsdale, Leanawee, and Monroe counties. CHS asked to enter into a partnership with R9-PQC to support the training of culturally responsive doulas especially in greater Washtenaw County.



*Doulas and R9-PQC partner to provide care*

With this partnership, 27 individuals from various backgrounds, received comprehensive doula training and mentorship from 10 experienced doulas. Additionally, the R9-PQC team is also educating faculty and staff about the availability and advantages of doula-care for patients. The goal of the program is to make doula care accessible to all birthing persons at Michigan Medicine if they desire doula services.

The partnership with R9-PQC and the doulas is just one piece of decreasing maternal mortality and morality in the greater Washtenaw County. In the future, we hope to increase rates of breastfeeding initiation and duration amongst birthing persons, help families to create safe sleep environments for their children, and make it safer for infants and mothers throughout greater Washtenaw County.



# Housing Bureau for Seniors

The Housing Bureau for Seniors assists adults 55+ obtain and/or maintain sustainable housing through the provision of eviction and foreclosure prevention services as well as housing counseling.

When families have difficult decisions to make because of a loss of a loved one or a change in circumstance, we help them navigate finding a solution.

In April 2023 we received a call from George who had been referred to the Housing Bureau for Seniors by the Guest Assistance Program (GAP) office. George lived in Hamtramck, Wayne County and was receiving health care from UM Health from the lung transplant clinic and oncology. George had been living with his sister in her home in Hamtramck, but she passed away and his family could not afford to maintain the home. Simultaneously, George was unhappy with his PCP and transferred to the Geriatrics clinic at UM Health. George was informed by his family that he would have to move by July.



*HBS Staff member with client*

Shortly after transferring to the Geriatrics clinic, the social worker there assessed George, observed (based on notes in MI-chart), that George was already receiving assistance from HBS (and the Complex Care Management Program "Complex Care") and therefore his housing needs were being addressed.

Because she had access to MI-Chart, the Housing Bureau for Senior's social worker, who was working with George, reached out to the Complex Care social worker, and the two worked together to find suitable, sustainable housing for George and his small dog. George had limited funds (less than \$2,000 per month) and did not want to live in a high rise or in Ypsilanti. The social workers coordinated their efforts to find him a low cost "affordable unit" at an independent senior living community on the border of Washtenaw County. He moved in in July 2023.

George is so happy to have permanent housing that he can afford and at which he feels safe. "God put me here – all my furniture fits perfectly into this apartment and my dog is so happy here. Because I feel so safe here, we take lots of walks she's even lost weight"



*HBS Staff member assisting client with tax returns*

FY23 Metric



**\$611,686**

in tax refunds generated by the Housing Bureau for Seniors free tax assistance programs

Program for Multicultural Health's primary goal of our program is to ensure optimum health outcomes for all, through equitable healthcare services and communities that support health.



*Drea Cain and her mother*

Empower U is a leadership and empowerment program in UMH CHS Program for Multicultural Health designed to build knowledge and skills in youth in ways that enable them to succeed. The purpose is to increase youths' knowledge about strategies and resources available to help them manage school, family, and other life demands more effectively.

Drea Cain is a high school senior, who has participated in Empower U at Parkridge Community Center since October 2022. Drea and her family recently moved to Ypsilanti. They were in search of a program where Drea could make friends and gain confidence. Drea's mom shared the following statement with us:

"Oh my goodness how much Drea has changed since we moved to Ypsi. Drea was so shy and not sure of anything she tried or did, always second guessing the decisions she made. When Drea started Empower U, she was so nervous, and scared, so unsure if she would be liked. Each time she went the feelings would appear. That lasted for a month or two. After some time had passed, we did notice Drea opening up. She started to speak more introducing herself to new people. Wow that was amazing, I used to have to talk to her, or talk for her for many years to many different people. Drea has blossomed. She's happy. She babysits. She watches kiddos at church. She has many interests now and love for people. The Parkridge Girls Group is a blessing and the staff. The girls are just amazing there. They've embraced her and allowed her to be herself. I greatly appreciate it. A very big, huge thank you to the Parkridge Center and staff, Empower U who are part of Drea's life now. Thank you for showing love, support to my little girl who has blossomed into a beautiful young lady!"

Drea has also shared a few words of her own with us. Drea says that what she enjoys the most about Empower is "making friends". Drea stated that she has a goal to be a waitress while studies to become a daycare teacher after high school. Empower U plans to support her through each step of the way. Drea has enjoyed learning new things such as how to be "more confident in [herself]"; and learning "a lot on how to care for [her] body" through self-care and self-esteem building workshops.



*The Empower U group*



# Regional Alliance for Healthy Schools

At the Regional Alliance for Healthy Schools, we believe that healthy children of all ages make better students. When they feel good, they can better focus on learning.

Over the summer, delegations from the Regional Alliance for Healthy Schools (RAHS, a program of Community Health Services), SCHA-MI, and Ann Arbor Pioneer convened a meeting with Michigan State Representative Felicia Brabec. The primary focus of these discussions was the prevailing condition of youth behavioral health and well-being. RAHS leadership elaborated on collaborative efforts within the communities they serve and shed light on the present and anticipated behavioral and physical health needs of youth and adolescents. Notably, as both a behavioral health practitioner as well as one of our distinguished



*RAHS Staff with Rep. Felicia Brabec*

Representatives at the state level, Representative Felicia Brabec expressed her dedication to securing ongoing and augmented support for the betterment of youth throughout the state. These multifaceted meetings underscore RAHS' and Community Health Services' dedication to advancing the health and well-being of youth and their families.

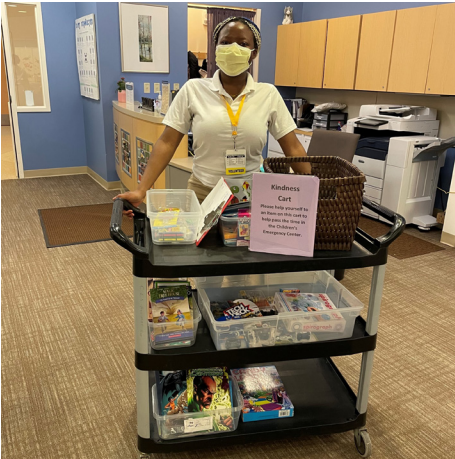
RAHS extended its collaborative efforts by initiating meaningful discussions with senior leadership representatives from Sparrow East and the leadership team from Grand Ledge Schools. This effort aimed to facilitate the establishment of the first Grand Ledge school-based health center. Through these discussions, RAHS demonstrated its commitment to extending accessible, fully comprehensive physical and behavioral healthcare services to youth and their families in rural communities.

In addition to local southeast Michigan collaborations, RAHS leadership undertook an important initiative by convening a meeting with representatives from the Michigan Department of Health and Human Services (MDHHS) and a team from Harvard Research. This meeting served as a platform for knowledge exchange, during which RAHS shared insights and information about its successful school-based health centers. RAHS not only highlighted its innovative approach to youth-centered, school-based health care, but also contributed to the broader conversations about advancing access to care and improving long-term health outcomes for underserved youth. This exemplifies RAHS's commitment to knowledge dissemination and its role as an advocate for fully comprehensive, accessible, and youth-centered health care.



# 895

Mental Health Services  
provided by RAHS School  
Based Clinics



## Angel Mwila -

*C.S. Mott Hospital and University Hospital Volunteer (Children's Emergency Services and 4C Cardiothoracic Surgery Unit)*

What has been the most gratifying part of your volunteer experience?

"The most gratifying part of being a Michigan Medicine volunteer is the shared unity and appreciation. Working beside doctors, nurses, and other medical staff as a volunteer has allowed me to be a part of the interdependency of working at a hospital. The triage nurses can count on me to offer smiles and good spirits to the patients in the waiting room, the physicians could count on the nurses to care for their patients, and the patients could count on Michigan Medicine that they are in good hands."

## Ammar Ali

*C.S. Mott Hospital Volunteer  
(7 East Hematology/Oncology Unit)*

*Why did you decide to volunteer at MM?*

"I have always loved spending time with children, whether it be with my baby cousins, my nieces and nephews, or babysitting. I often find myself running and jumping around in circles while having the time of my life, memories I cherish from my own childhood. Therefore, when I was researching places to volunteer, C.S. Mott Children's Hospital caught my eye. To be under the renowned umbrella of Michigan Medicine made my decision even easier."



## Todd Austin, Valeria Bertacco & Family

*AAMOW Volunteers*

What would you tell others who are thinking about becoming AAMOW volunteers?

"As far as volunteering opportunities goes, AAMOW is a great option to consider. It is easy to get the work done because the AAMOW staff is very helpful, and they meticulously prepare everything so all you have to do is follow your route checklist. Volunteering is also very flexible and can be easily worked around even the most hectic schedules --just let the AAMOW staff know when you are available, and a calendar invite shows up when you are needed! Finally, volunteering with AAMOW is very rewarding, the clients are always happy to meet the volunteers and get their deliveries!"



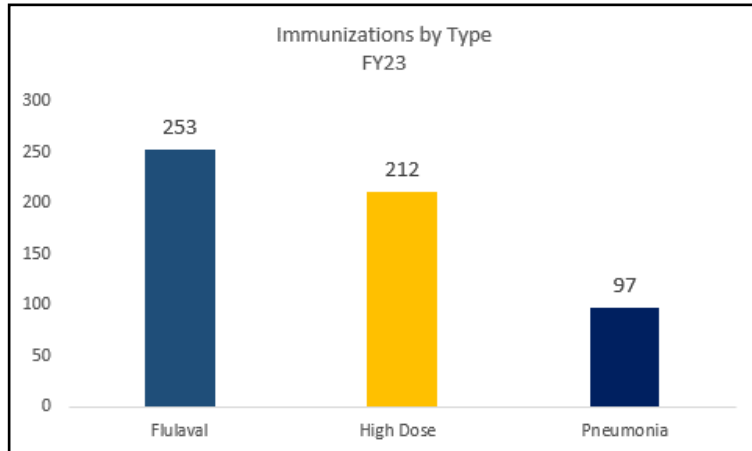


# Community Immunization Program

People from racial and ethnic minority groups experience higher rates of severe Influenza illness and Pneumonia. According to the National Health Interview Survey 2019–2020, Adult Influenza vaccination rates were lower among Black (15.9%), and Hispanic (17.3%) compared to Whites (23.7%) and Asian (23.5%). Pneumococcal vaccination coverage among White adults aged ≥65 years was (72.4%) compared to Black (50.8%), Hispanic (48.1%), and Asian (54.9%) adults.



*Volunteer Community Nurse with Client*



The Community Health Services (CHS) Flu program partners with community advocates, minority organizations, senior centers and faith-based institutions outreach efforts to improving Adult Immunization rates within racial and ethnic Minority Communities. These communities bear a disproportionate burden of comorbidities such as diabetes and heart disease.

CHS Flu & Pneumonia Program trained 64 Nursing Students to (1) Facilitate the most efficient and safe delivery in providing Flu & Pneumonia vaccine to older adults.

(2) Provide knowledge to address Influenza barriers and myths regarding Influenza and the vaccine among minorities and at-risk groups in Washtenaw, Wayne, and Lenawee Counties.

Due to our limited Flu & Pneumonia vaccines supply, our goal is to provide these vaccines to people who have chronic health conditions, minorities and those who lack medical insurance.

In FY23, we offered flu and pneumonia vaccination clinics at 10 community partner sites, from September – November.



*Volunteer Community Nurse administering vaccinations*

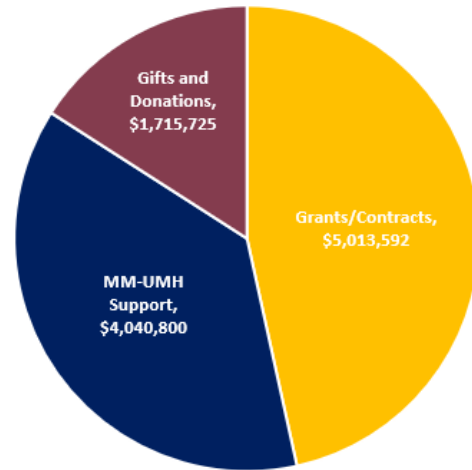




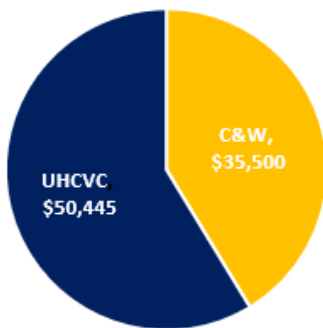
## Community Health Services Financial Overview (FY23)

In FY23, the Community Health Services department budget totaled \$10.7M across seven\* of our nine programs. Grants, contracts, and revenue accounted for 47% (\$5.09M) of the funding secured to provide programs and services to our patients and the community.

\*Friends Gift Shop and Michigan Medicine Lodging programs are not included.



<b>Grants/Contracts</b>	<b>\$5,013,592</b>
<b>MM-UMH Support</b>	<b>\$4,040,800</b>
<b>Gifts and Donations</b>	<b>\$1,715,725</b>
<b>TOTAL</b>	<b>\$10,770,117</b>



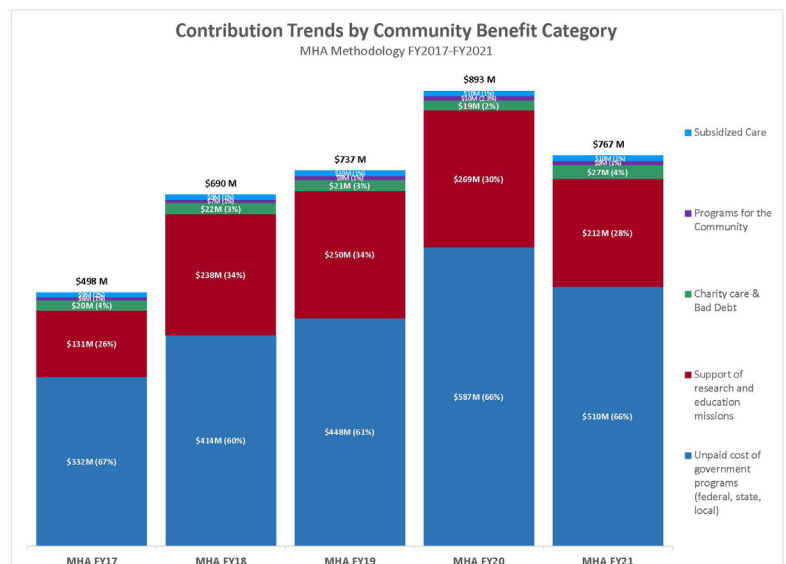
<b>C&amp;W</b>	<b>\$35,500</b>
<b>UHCVC</b>	<b>\$50,445</b>

## Friends Gift Shops

Revenue from the Friends Gift Shops is used to support departmental programs in promoting the health, welfare, and education for patients, their families and the community

## Contribution Trends by Community Benefit Category FY 2017 - 2021

Michigan Medicine has maintained an investment in community through its Community Programs and Services in FY21 at \$9M and continues to invest in research and education at \$212M.



FY19 FY21 CB numbers are unverified and FY20-21 numbers contain COVID relief funds.



# Organizational Initiatives



*Volunteer and donations for the School Supply Drive*

## School Supply Drive

Michigan Medicine has a long history of generosity in our community, especially towards supplying our kids with what they will need to go back to school.

In August 2022, they held a school supply drive for school-age children in Washtenaw County and the community came out in a big way.

The school supply drive brought in 259 backpacks, along with 195 cases of supplies — from notebooks to markers, crayons, hygiene products and more!

The drive benefited several community resources: The Education Project for Homeless Youth, Ozone House, Community Action Network, Faith in Action and House by the Side of the Road - Ann Arbor.

Thank you to everyone that donated, volunteered, and made this school supply drive a success!

## Million Meal Mission

ONE MILLION MEALS! Michigan Medicine is proud to announce our Million Meal Mission which aims to provide the equivalent of one million meals to our neighbors in need via Food Gatherers to address ongoing food security challenges across Washtenaw County.

The COVID-19 pandemic had an immediate, deep, and lasting impact on food insecurity in our community and the current record-high levels of inflation have made it even more difficult for our neighbors to afford the food they need to be healthy. Michigan Medicine is raising funds to help feed families, children, individuals, and seniors in our community.

We are 440,560 meals towards our 1 Million Meal Goal! Team members are encouraged to make a donation of any size to help neighbors facing hunger and lack of good nutrition on a regular basis. To Donate, go to the Food Gatherers' website



*Volunteers donate to the Million Meal Mission*

## Winter Clothing Drive

An idea that started as way for a family to give back to community grew into a partnership with Michigan Medicine departments, UM campus partners and external partners too. Demonstrating that a group of caring and committed people can have great impact. The Winter Clothing Drive is a demonstration of “it takes a village” to support our neighbors and community.

We set an initial goal of 800 items and flew by that by collecting 1,046 items, including \$11,939 through our Amazon wish list. Some highlights include:

- 97 coats
- 502 pairs of socks
- 231 hats/gaiters/scarves
- 54 snowsuits/snow pants
- 50 months of diapers



*Dr. Donald Likosky collecting donations to the Winter Clothing Drive*

Thank you to everyone that donated and volunteered! Over the last 3 years we have collected 1,969 items totaling \$24,334. We are truly grateful to the generosity of this community.

## Recuperative Care Program



*SAWC's Residential Program*

For the past three cycles, the Washtenaw County Community Health Needs Assessment identified social determinants of health (SDOH) that impacted the three priorities – mental health/substance use disorder, obesity, and related illnesses and preconceptual and perinatal health. One of the identified (SDOH) was housing/homelessness. When a person is experiencing homelessness and has a chronic condition like diabetes or hypertension, medical management is difficult. Inadequate access to healthy foods, stable housing and consistent medical care can lead to hospitalization.

What happens when follow-up care is needed after the hospital discharge? The partnership between Michigan Medicine and the Shelter Association of Washtenaw County (SAWC) Recuperative Care Program ensures that persons experiencing homelessness have continued medical support following discharge when needed. The additional goal of the program is to move the client from homelessness to housed. In addition to providing needed post-discharge care, the program works to house the person to find stable or supportive housing upon discharge from the program.



# Partners and Funders

Community Health Services is deeply grateful to the organizations listed below for their partnership and/or financial support. Our work supports at-risk and under-served communities with health education, outreach activities, and more. These community partnerships, grants, and other funding support a variety of programs and services that directly impact our patients, their families and our community.

5 Healthy Towns  
 AARP Foundation – Property Tax-Aide  
 AARP Ride@50+ Leadership Circle  
 Affirm Arizona  
 Alaska Department of Health ‡  
 Alpha Eta Chi Chapter of Chi Eta Phi, Sorority, Inc.  
 AMCHP – Youth Voice Amplified  
 Ammo Center of Michigan  
 Ann Arbor Center for Independent Living  
 Ann Arbor Chapter, Jack & Jill of America, Inc  
 Ann Arbor Area Community Foundation ‡  
 Ann Arbor Community Schools  
 Ann Arbor Hands-On Museum  
 Ann Arbor Public Schools  
 Ann Arbor Thrift Shop ‡  
 Anonymous Private Donors ‡  
 Area Agency for Aging 1-B ‡  
 Arizona Department of Health Services ‡  
 Arizona Family Health Partnership‡  
 Asian Center Southeast Michigan  
 Barrier Busters  
 Beecher Community Schools  
 Bethel AME Church  
 Black Mothers Breastfeeding Association  
 Brown Chapel AME Church  
 Carman- Ainsworth Community Schools  
 Carpenter Place Apartments  
 Catholic Social Services  
 Center for Health Research and Transformation  
 Center for Gender and Reproductive Equity ‡

Children’s Hospital Los Angeles  
 Christian Love Fellowship Church  
 Christian Tabernacle Church  
 City of Ann Arbor  
 Colorado Department of Health Care Policy ‡  
 Community Action Agency-Adrian  
 Community Family Life Center\*  
 Concordia University  
 Corner Health Center\*  
 Crim Foundation  
 Dawn Farm Sphera Recovery Center  
 Delta Dental ‡  
 Disability-Inclusive Sexual Health Network  
 Dorchester County Health Dept  
 Dupage County Health Dept  
 Eastern Michigan University  
 Family Empowerment Program\*  
 Eastern Michigan School of Social Work  
 Eastern Michigan University’s Swoops Pantry ETR ‡  
 Family Empowerment Program/ Inst. Study Families & Children  
 Emmanuel United Church of Christ  
 Empower U  
 First Congregational Church ‡  
 Food Gatherers\*  
 Foster Grandparents  
 Friends Gift Shops Foundation ‡  
 Fulton County Health Department ‡  
 GAP (Guest Assistance Program)  
 Georgia Department of Health ‡  
 Genesee County Health Department  
 Genesee County Prevention Coalition  
 Genesee Health System (mental health)  
 Genesee Intermediate School District

Georgia Dept of Public Health  
 Gifts of Art  
 Girls Group  
 Habitat for Humanity  
 Healthcare Anchor Network  
 Healthy Teen Network  
 Hope Clinic \*  
 HRSA ‡  
 Indiana Dept of Health  
 Individual Donors ‡  
 International Academy of Flint  
 Jewish Family Services\*  
 John Snow Inc. ‡  
 Junior League of Ann Arbor  
 Kearsley Community Schools  
 Kellogg Eye Center  
 Kiwanis  
 Legal Services of South-Central Michigan  
 LGBTQ Housing Collaborative  
 Lincoln Consolidated Schools  
 Livingston County Public Health Department  
 Livingston Essential Transportation Service (LETS)  
 Louisiana State University ‡  
 Lucky Kitchen  
 Meals on Wheels America ‡  
 MedMatch ‡  
 Medicaid Match ‡  
 Metro Drug Information Services, Inc.  
 Michigan Antibiotic Resistance Reduction Team  
 Michigan Communities Conquering COVID-19 Michigan Department of Health and Human Services ‡  
 Michigan Health Aid  
 Michigan Health Endowment Fund‡  
 Michigan Islamic Academy  
 Michigan Medicine – Adolescent and Young Adult Oncology Program

\* CHS Grantees  
 ‡ Funders

Michigan Medicine - Complex Care  
 Michigan Medicine CS Mott Children's Hospital  
 Michigan Medicine - GAP Office  
 Michigan Medicine - Geriatrics Center  
 Michigan Medicine - Human Resources  
 Michigan Medicine - Med Sport  
 Michigan Medicine – OBGYN  
 Michigan Medicine - Office of Continuous Professional Development ‡  
 Michigan Medicine - Office of Development  
 Michigan Medicine - Office of Patient Experience (OPE)  
 Michigan Medicine - Patient Food & Nutrition Services  
 Michigan Medicine – Pediatric Neurology  
 Michigan Medicine - Procurement  
 Michigan Medicine - Psychiatry  
 Michigan Medicine - RISE program ‡  
 Michigan Saves  
 MOASH  
 Mott Children's Health Center  
 National School Based Health Alliance ‡  
 Naveed Arif Iqbal Award for Mental Health Advocacy and Stigma ‡  
 New Covenant Missionary Baptist Church  
 New Hope Baptist Church-Wayne  
 New Hope Missionary Baptist Church  
 Neutral Zone  
 North Campus Research Complex  
 North Star Reach  
 Occupational Health Services (OHS)  
 Oregon Health Authority  
 Osher Lifelong Learning Institute  
 Our House  
 Ozone House  
 Packard Health Center\*  
 Parkridge Community Center  
 Parkridge Housing Community  
 Parkway Meadows  
 Pathways to Success Academic

Campus - Ann Arbor School District  
 Patient-Centered Outcomes  
 Paula Goldman, School of Nursing  
 Region 9 Perinatal Quality Collaborative\*  
 Research Institute (PCORI) ‡  
 PEAC (Patient Education Awards Committee)  
 Peer Health Exchange Pharmacy Solutions, Inc.  
 Pradeeksha Foundation  
 Richfield Public School Academy  
 Ronald McDonald House  
 SAGE Metro Detroit  
 School Community Health Alliance of Michigan (SCHA-MI)  
 Second Baptist Church – Ypsilanti  
 Select Hotel Management  
 Senior Crisis Intervention Program (SCIP)  
 Seventh Day Adventist Church  
 Silver Club Memory Programs  
 Shelter Association of Washtenaw County\*  
 Smile Michigan  
 Smooth Connection  
 SOS Community Services  
 St Vincent De Paul  
 St. Joseph Mercy Hospital  
 Student Advocacy Center  
 Terri Harpold  
 Texas Healthy Futures  
 The Funder Network  
 The Peer Health Exchange & SelfSea  
 The Root Cause Coalition  
 Thriveology Research Alliance ‡  
 Tilden R. Stumbo Civic Center  
 Trails Edge Camp  
 Trinity Health – Ann Arbor  
 Turner African American Services Council  
 Turner Senior Wellness Program  
 Turner's Garden Center  
 UM - Division of Public Safety and Security  
 UM - Health Education Program for Young Adults  
 UM - School of Nursing  
 Youth Resource Development Center  
 UM - College of Pharmacy  
 UM - School of Nursing – Department of Health Behavior and Biological Sciences

UM - School of Public Health\*  
 UM - School of Social Work  
 UM - TRAILS  
 UM Medical School  
 University of Missouri Kansas City‡  
 United Way of Washtenaw County‡  
 University of Colorado  
 University of Michigan Office of Investments  
 University of South Florida ‡  
 Upper Peninsula Health System  
 Washtenaw Alive  
 Washtenaw Community College  
 Washtenaw County Area Council for Children  
 Washtenaw County Community Mental Health  
 Washtenaw County Community Support and Treatment Services (CSTS)  
 UM-SPH HBHE\*  
 UMH Program for Multicultural Health\*  
 Washtenaw County Health Department  
 Washtenaw County Healthy Aging Initiative  
 Washtenaw County Office of Community and Economic Development ‡  
 Washtenaw County Racial Equity Office  
 Washtenaw County Sheriff's Office  
 Washtenaw County Treasurer  
 Washtenaw Health Initiative  
 Washtenaw Housing Alliance  
 Washtenaw My Brother's Keeper  
 Washtenaw Intermediate School District  
 Wellness Services, Inc.  
 Western-Washtenaw Area Value Express (WAVE)  
 Wyoming Department of Health ‡  
 Youth Catalytics ‡  
 Ypsilanti Community Schools  
 Ypsilanti District Library  
 Ypsilanti Housing Commission  
 Ypsilanti Meals on Wheels\*



# Credentials

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For more information about Community Health Services, visit:

[www.michiganmedicine.org/community/community-health-services](http://www.michiganmedicine.org/community/community-health-services)

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